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## AMENDMENTS TO THE CLAIMS

1. (Currently amended) A system comprising:

an operating system adapted to operate on a processor;

a memory device having a protected area, wherein said protected area is not directly accessible to said operating system;

firmware coupled to said memory device;

a virtual machine manager installed in said firmware operative to provide said operating system access to said protected area independently of any hardware controller of said memory device controller.

- (Original) The system of claim 1, further comprising a plurality of protected areas on said memory device.
- 3. (Original) The system of claim 1, wherein said memory device comprises a hard disk.
- 4. (Original) The system of claim 2, wherein said system functions as a redundant array of independent disks (RAID).
- 5. (Original) The system of claim 1, further comprising a known working configuration stored in said protected area, wherein said known working configuration comprises critical file-system structures.
- 6. (Original) The system of claim 1, wherein said firmware provides operating system-specific file-system support.
- (Original) The system of claim 1, further comprising extensibility modules stored in said protected area for pre-boot support.

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- (Original) The system of claim I, wherein said firmware provides operating system-independent file-system support.
- 9. (Currently amended) A method comprising:
  - (a) protecting an area on a memory device;
- (b) providing a virtual machine manager (VMM) in firmware coupled to said memory device; and
- (c) providing access to said protected area through said VMM independently of any hardware controller of said memory device-controller.
- 10. (Original) The method of claim 9, wherein (c) further comprises: proxying an access request for said protected area with said VMM; and executing said access request to said protected area with said VMM.
- 11. (Original) The method of claim 9, wherein (a) further comprises protecting a plurality of areas on said memory device.
- 12. (Original) The method of claim 11, further comprising
- (d) using said plurality of protected areas as a redundant array of independent disks (RAID).
- 13. (Original) The method of claim 12, wherein (c) further comprises:

  translating a logical block address (LBA) request for said RAID to said plurality of protected areas; and

executing said LBA request.

14. (Original) The method of claim 9, further comprising:

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- (d) storing a known working configuration in said protected area, wherein said known working configuration comprises critical file-system structures; and
- (e) using said known working configuration when a computer adapted to execute said method is unable to boot properly.
- 15. (Original) The method of claim 9, further comprising:
  - (d) providing operating system-specific file-system support with said firmware.
- 16. (Original) The method of claim 9, further comprising:
  - (d) storing extensibility modules in said protected area for pre-boot support.
- 17. (Original) The method of claim 9, further comprising:
  - (d) providing operating system-independent file-system support with said firmware.
- 18. (Currently amended) A machine-accessible medium containing code that, when executed by a computing platform, causes the computing platform to perform a method comprising:
  - (a) protecting an area on a memory device;
  - (b) using a virtual machine manager (VMM) coupled to said memory device; and
- (c) providing access to said protected area through said VMM independently of any hardware controller of said memory device controller.
- 19. (Original) The machine-accessible medium of claim 18, wherein (c) further comprises: proxying an access request for said protected area with said VMM; and executing said access request to said protected area with said VMM.

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- 20. (Original) The machine-accessible medium of claim 18, wherein (a) further comprises reserving a plurality of areas on said memory device.
- 21. (Original) The machine-accessible medium of claim 20, further containing code that, when executed by a computing platform, causes said method to further comprise:
- (d) using said plurality of protected areas as a redundant array of independent disks (RAID).
- 22. (Original) The machine-accessible medium of claim 21, wherein (c) further comprises:
  translating a logical block address (LBA) request for said RAID to said protected areas; and
  executing said LBA request.
- 23. (Original) The machine-accessible medium of claim 18, further containing code that, when executed by a computing platform, causes said method to further comprise:
  - (d) storing a known working configuration in said protected area, wherein said known working configuration comprises critical file-system structures; and (e) using said known working configuration when the computing platform is unable to boot properly.
- 24. (Original) The machine-accessible medium of claim 18, further containing code that, when executed by a computing platform, causes said method to further comprise:
  - (d) providing operating system-specific file-system support with said firmware.
- 25. (Original) The machine-accessible medium of claim 18, further containing code that, when executed by a computing platform, causes said method to further comprise:
  - (d) storing extensibility modules in said protected area for pre-boot support.

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26. (Original) The machine-accessible medium of claim 18, further containing code that, when executed by a computing platform, causes said method to further comprise:

(d) providing operating system-independent file-system support with said firmware.